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SE "ORO NAVIGACIJA"

Aeronautical Information Service

Rodūnios kelias 2, Airport

LT-02188 Vilnius, Lithuania

AIC: A 008/2017

Effective Date: 23-Jan-2017

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A 008. CLAIM (COMPLAINT) OR PROPOSAL MADE BY USER OF SERVICES PROVIDED BY STATE ENTERPRISE "ORO NAVIGACIJA" (FORM)

This AIC contains the form of claim (complaint) or proposal made by user of services provided by the State Enterprise Oro navigacija.

Cancels AIC A 014/2013.

- END -

To State Enterprise Oro navigacija	<p>The completed form may be submitted to an employee of Vilnius, Kaunas, Palanga and Šiauliai AIS Briefing Office, sent by email quality@ans.lt, by fax +370 706 94 522 or by post: SE Oro navigacija Rodūnios kelias 2, LT-02188 Vilnius, Lithuania <i>The form can be also filled on line www.ans.lt ("Business")</i></p>
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**CLAIM (COMPLAINT) OR PROPOSAL MADE BY USER OF SERVICES
PROVIDED BY STATE ENTERPRISE ORO NAVIGACIJA**

Date _____

Submitted by:

Name, surname and position _____

Organization _____

Address _____

E-mail address _____

Contact phone No. _____ Fax _____

Brief statement of claim (complaint), event, difficulty or problem, relevant circumstances and observations:

Advisable actions or other proposals on the air navigation services:

If you request an answer, please indicate the form (e-mail, fax or mail):

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Signature _____

*SE Oro navigacija employee's name, surname, position, signature _____
(if the form is filled in by SE Oro navigacija employee)*